## Complaints to the BBC: April 2011

The BBC answered just under 16,000 complaints from the audience in April 2011. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

We received complaints from people who felt that there was too much coverage of the Royal Wedding generally across the BBC, as well as some who were unhappy that the Australian broadcaster ABC could not use footage of the wedding for their comedy programmes.

Some viewers were unhappy with how the deaths of two horses at The Grand National were handled within the BBC's coverage.

There were complaints from people concerned about the future of BBC Local Radio, as well as from listeners unhappy that BBC Radio 7 was rebranded as Radio 4 Extra.

We also received complaints when the scheduled BBC Four drama Room at the Top could not be shown due to an ongoing legal issue.

The BBC's responses to some recent issues can be read on the <u>BBC Complaints</u> website.