Complaints to the BBC: April 2013

The BBC answered just under **20,000** complaints from the audience during April 2013. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

There were complaints about the coverage of Lady Thatcher's death and funeral both from those who felt it was biased in favour or against her and about the amount of coverage devoted to the story generally.

There were also complaints about BBC Radio 1's Official Chart show and how the programme handled the entry of the song 'Ding Dong! The Witch is Dead' into the chart.

BBC Three's Barely Legal Drivers attracted concerns from viewers who felt it set a bad example to young drivers. The decision to send an undercover reporter to North Korea with a group of students as part of a Panorama investigation also caused complaints this month.

Finally, jokes about Scotland during an edition of Have I Got News For You also resulted in some complaints in April.

The BBC's responses to some recent issues can be read on the BBC Complaints website.