

# COMPLAINTS TO THE BBC: AUGUST 2008

Saturation/Insufficient Coverage.....	1
Standards of Interviewing/Presentation .....	1
Offence - General .....	1
Scheduling .....	1
Violence .....	1

The BBC answered almost 10,000 complaints from the audience during August 2008. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content and scheduling. The key themes which emerged are as follows:

## SATURATION/INSUFFICIENT COVERAGE

The Olympics 2008 prompted complaints in this category, where some people felt that there had been insufficient coverage of the **Opening Ceremony** in the early evening television schedule.

## STANDARDS OF INTERVIEWING/PRESENTATION

The Olympics 2008 was the dominant theme here too, where some people complained of too much commentary and inappropriate discussion of politics during the **Opening Ceremony**.

## OFFENCE - GENERAL

A number of complaints were received about comments on **Mock the Week**, where a comedian made highly personal remarks about an Olympic gold medallist.

## SCHEDULING

Complaints were received in response to **Olympic Breakfast** replacing the usual **Breakfast** programme. Many of these complainants were unhappy that Breakfast was only shown on digital television during the Olympics 2008.

## VIOLENCE

**EastEnders** received complaints claiming excessive violence, where one of the characters was stabbed and killed.

The BBC's responses to some recent issues can be read at [www.bbc.co.uk/complaints](http://www.bbc.co.uk/complaints).