

Complaints to the BBC: August 2010

The BBC answered just over **15,000** complaints from the audience in August 2010. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

Complaints were received about Panorama – Death in the Med broadcast on BBC One on 16 August 2010. These included claims of perceived bias and concern about some of the video and audio footage shown.

Some viewers felt that the storyline of Phil Mitchell's addiction to drugs in BBC One's EastEnders was inappropriate with some of those contacting us saying they felt in particular that this storyline was not suitable for a transmission time before the watershed.

Some listeners said they felt some comments broadcast on BBC Radio 4's Any Questions? on 20 August 2010 were offensive to Scottish people.

Some complainants also contacted us about delays in replying to their complaint.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).