Complaints to the BBC: December 2011

The BBC answered over **52,000** complaints from the audience in December 2011. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

Jeremy Clarkson's comments on The One Show on 30 November attracted a large number of complaints from viewers this month.

There were complaints about the lack of women nominated for the BBC Sports Personality of the Year Award 2011.

There were complaints about the news coverage of David Cameron's negotiations over the proposed changes to the EU treaty with some viewers feeling it was biased against David Cameron while others felt it was biased in favour of David Cameron.

The audience's vocal sign of appreciations during the performance by the Military Wives' Choir on Strictly Come Dancing lead to complaints from some viewers who felt this was inappropriate.

Finally, changes to the homepage at bbc.co.uk initially led to complaints from some users of the site who were disappointed with its new look.

The BBC's responses to some recent issues can be read on the BBC Complaints website.