

# Complaints to the BBC: December 2012

The BBC answered just under **14,000** complaints from the audience during December 2012. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

There were complaints around the BBC Sports Personality of the Year show from some viewers who reported problems getting through on the telephone lines to vote.

We also received complaints from viewers and listeners who felt there was too much coverage of the news that the Duchess of Cambridge was pregnant.

The final of Strictly Come Dancing also attracted complaints from viewers who felt the runners-up were treated in an off-hand manner.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).