

# COMPLAINTS TO THE BBC: FEBRUARY 2009

The BBC answered over 40,000 complaints from the audience during February 2009. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content:

The main issues were as follows:

A large volume of complaints were received in response to the BBC's decision not to broadcast the DEC Gaza Appeal. A proportion of these were sent via online lobby groups.

We received complaints from people unhappy with the BBC's reaction to comments made by Carol Thatcher.

Complaints were received from people offended by comments Jeremy Clarkson made about Gordon Brown while he was in Australia to host Top Gear Live.

Some viewers were offended by comments made about Baroness Thatcher on QI tx: 10/02/09.

The BBC's responses to some recent issues can be read at [www.bbc.co.uk/complaints](http://www.bbc.co.uk/complaints).