

Complaints to the BBC: February 2010

The BBC answered just over 18,000 complaints from the audience in February 2010. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content and services.

Coverage of the Six Nations Rugby: England v Wales match on 6 February attracted complaints about the camerawork following the introduction of a new 'SpiderCam' to capture new camera angles of the action. **In response to complaints the programme altered the use of the Spidercam for future broadcasts.**

Some viewers were unhappy with changes to the billed schedule on 15 February on BBC Two to accommodate coverage of the Men's Downhill Skiing from the Winter Olympics.

An edition of EastEnders drew complaints on 20 February from viewers who were concerned that it was implied that the character Lucas had killed 'Sugar' the dog.

Finally, there were complaints about the decision to lead the BBC News at Six and Ten on 19 February with coverage of Tiger Woods public apology following allegations about his private life.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).