

Complaints to the BBC: February 2011

The BBC answered just under 22,500 complaints from the audience in February 2011. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

We received complaints from people unhappy with comments made about Mexicans in the edition of Top Gear broadcast on 30 January - the majority of these complaints came from outside the UK.

Some viewers were also disappointed to learn that the BBC One drama Lark Rise To Candleford would not be returning for a further series. Some viewers also contacted us to say they are unhappy to learn that there will not be a second series of the BBC One drama Zen.

There were complaints in February from some fans of MasterChef who dislike the format of the new series.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).