Complaints to the BBC: February 2014

The BBC answered over **17,000** complaints from the audience during February 2014. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

This month there was a lot of feedback about the BBC's coverage of the Winter Olympics from Sochi. Some viewers were unhappy with the style of commentary at the women's slopestyle final but significantly higher numbers contacted us to commend the coverage.

The Six Nations Coverage generated some complaints from viewers who were unhappy with an inadvertent reference to the British Davis Cup tennis team as "England" when discussing Andy Murray's upcoming match.

There were also complaints when the outcome of the episode of Fake or Fortune? which aired on 2nd February was revealed in advance by some BBC News outlets.

Some viewers were concerned at an apparent wastage of food during the 2nd February episode of Top Gear when the presenters raced through a mocked-up supermarket.

Finally, the Today programme's decision to invite former Chancellor of the Exchequer Lord Lawson to debate weather and climate change issues with Sir Brian Hoskins on 13th February resulted in complaints that as a non-scientist he was an inappropriate contributor on the topic.

The BBC's responses to some recent issues can be read on the <u>BBC Complaints</u> <u>website</u>.