Complaints to the BBC: February 2016

The BBC answered just over **16,700** complaints from the audience during February 2016. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

Topics raised this month included complaints about the sound quality on BBC One's Happy Valley.

The scheduling of the drama Shetland, due to coverage of the Six Nations rugby and FA Cup football, also generated complaints.

Finally, there were complaints about the coverage of the FA Cup 6th Round Draw from Hull fans who felt the pundits unfairly assumed Arsenal would beat their team.

The BBC's responses to some recent issues can be read on the <u>BBC Complaints</u> website.