

## Complaints to the BBC: January 2011

The BBC answered over 29,000 complaints from the audience in January 2011. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

We received a high volume of complaints from people unhappy with a storyline in EastEnders involving the death of Ronnie Branning's baby and subsequent swapping with Kat Moon's child.

Complaints were received from people who were unhappy with the decision to kill off a character in the 60<sup>th</sup> anniversary episode of The Archers or who felt that the episode had been of poor quality.

There were complaints following press reports in Japan about an edition of QI XL which made reference to a survivor of the Hiroshima and Nagasaki atomic bombings.

We also heard from viewers who were disappointed that the BBC One series Lark Rise to Candleford would not be returning.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).