## Complaints to the BBC: July 2015

The BBC answered just over **19,000** complaints from the audience during July 2015. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

Topics raised this month included complaints about EastEnders from viewers who felt it was in poor taste to set some of the scenes involving the characters Ben and Paul in a Chapel of Rest.

There were also complaints about the coverage of the extra day's play at the Open Golf tournament. These were from those who felt there was not enough coverage, and also from those who felt there was too much coverage and consequent disruption to the schedule.

The BBC's responses to some recent issues can be read on the <u>BBC Complaints</u> <u>website</u>.

## Complaints to the BBC: August 2015

The BBC answered just over **14,000** complaints from the audience during August 2015. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

Topics raised this month included complaints about the changes to the coaching line up on The Voice.

There were also complaints following reports that the Met Office would no longer be providing the BBC's weather service.

A discussion on Radio Solent's Alex Dyke programme generated complaints from listeners who felt some of the presenter's comments about breastfeeding were ill informed or offensive.

Finally, there were complaints about BBC Scotland withdrawing coverage of Rangers Football Club at the Ibrox stadium following the club's decision to ban a BBC Scotland journalist from reporting at the venue.

The BBC's responses to some recent issues can be read on the <u>BBC Complaints</u> <u>website</u>.