COMPLAINTS TO THE BBC: June 2009

The BBC answered just over 15,000 complaints from the audience in June 2009. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content and services.

The main issues were as follows:

Complaints were received from viewers unhappy that the final episode of Robin Hood was shown on BBC Two due to live coverage of Wimbledon 2009 on BBC One on Saturday 27 June.

Some viewers were unhappy that Wimbledon 2009 was shown from 19.00hrs to 22.45hrs on BBC One on Monday 29 June in order to broadcast a live Andy Murray Wimbledon match which led to the billed BBC One schedule moving to BBC Two.

Complaints were received from people who felt there was too much coverage of the death of Michael Jackson on BBC News. An explanation of why BBC News had such prominent coverage is given in the following <u>Editors</u>' blog.

The BBC's responses to some recent issues can be read on the BBC Complaints website.