

# COMPLAINTS TO THE BBC: MARCH 2008

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|----------------------------------|---|
| Watershed: .....                 | 1 |
| Insufficient Coverage: .....     | 1 |
| Scheduling: .....                | 1 |
| Sensitivity and Portrayal: ..... | 1 |
| Inappropriate Guest: .....       | 1 |
| Irresponsibility: .....          | 1 |
| Offence: .....                   | 1 |

The BBC answered almost 12,000 complaints from the audience during March 2008. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content and scheduling. The key themes which emerged are as follows:

**Watershed:** Complaints were answered from viewers who believed the scenes of the character Max being buried alive in *EastEnders* tx 21 March were unsuitable for broadcast before the watershed.

**Insufficient Coverage:** Complaints were answered from users of the *BBC Health website* who were unhappy with the removal of the complimentary medicine section from the site.

**Scheduling:** Complaints were answered from people who were unhappy that *Doctor Who* had been moved to an earlier time slot for its new series.

**Sensitivity and Portrayal:** Some viewers were unhappy with *Wonderland: The Curious World Of Frinton-On-Sea*. Complainants felt the programme gave an inaccurate portrayal of the town.

**Inappropriate Guest:** Complaints were answered from a number of *Friday Night With Jonathan Ross* viewers who felt Gillian McKeith to be a poor choice of guest.

**Irresponsibility:** Some viewers took offence to *Top Ground Gear Force*, and felt it inappropriate to destroy property whilst raising money for Sport Relief.

**Offence:** Complaints were answered from listeners unhappy that the presenter of *Newsdrive* read out a text from a member of the public which was offensive to supporters of Rangers FC.

The BBC's responses to some recent issues can be read at [www.bbc.co.uk/complaints](http://www.bbc.co.uk/complaints).