

COMPLAINTS TO THE BBC: MARCH 2009

The BBC answered over 15,400 complaints from the audience during March 2009. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content.

The main issues were as follows:

bbc.co.uk/weather: some users of the BBC Weather website were unhappy with changes to the format of the weather website.

We received complaints that BBC News did not sufficiently report on MEP Daniel Hannan's speech in the European Parliament on Gordon Brown. A number of online sites encouraged people to contact the BBC on this issue.

Complaints were received from people who objected to comments from a guest on BBC One's Breakfast who claimed that 90% of fish that are caught and released back in the water die. A fishing website was identified as the likely source of these complaints.

The BBC's responses to some recent issues can be read at www.bbc.co.uk/complaints.