## Complaints to the BBC: March 2010

The BBC answered just under **23,000** complaints from the audience in March 2010. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content and services.

Proposals relating to BBC 6 Music and BBC Asian Network outlined in the BBC Trust Strategy Review attracted complaints from people concerned that these stations may close.

Some viewers contacted us to say they felt sport dominated the BBC One schedule on Saturday 20 March.

The use of a photograph of a deceased Police Officer as an illustration in a report in the BBC News at Six on 17 March prompted complaints. The Editor of the programme published an unreserved apology for the mistaken use of this image on the <u>Editors' blog site</u> that evening and this was also published on the BBC Complaints website.

The BBC's responses to some recent issues can be read on the BBC Complaints website.