

Complaints to the BBC: March 2011

The BBC answered just over 23,000 complaints from the audience in March 2011. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

We received complaints from people who felt that a BBC News report on police pay and conditions contained information that was factually inaccurate, particularly regarding rates of pay for police working on a Sunday.

Some viewers felt that BBC News coverage of the anti-cuts protests focussed too much on the violence that ensued.

There were complaints about the level of background music in Wonders of the Universe, both from people who thought it was too loud and also from people who disagreed with the BBC's decision to lower the volume.

We also received complaints from people who were unhappy with the amount of sport that was scheduled on BBC One on Saturday 19th March.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).