Complaints to the BBC: March 2012

The BBC answered just over **16,500** complaints from the audience in March 2012. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

This included complaints about *BBC Radio 1's Hackney Weekend* from listeners who experienced difficulties booking tickets for the event.

Following the start of the 2012 Grand Prix season we received further complaints from viewers who are disappointed that the BBC no longer holds the rights to screen live coverage of every *Formula One* race.

The BBC's responses to some recent issues can be read on the <u>BBC Complaints</u> <u>website</u>.