

# Complaints to the BBC: May 2014

The BBC answered almost **19,000** complaints from the audience during May 2014. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

We received complaints from some people that a leaked video showed Jeremy Clarkson allegedly using racist language whilst filming untransmitted Top Gear material, followed by a greater number that the BBC had over-reacted and expressing support for Jeremy Clarkson.

There were contacts from listeners unhappy that David Lowe had resigned from his BBC Radio Devon show.

Some viewers were disappointed that the billed schedule was changed after coverage of the World Snooker Championship ran over, and finally there were complaints from viewers who found it difficult to hear some of the dialogue during Quirke.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).