Complaints to the BBC: November 2010

The BBC answered almost 19,000 complaints from the audience in November 2010. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

Complaints were sent regarding the delay to the start of the Wales v New Zealand Rugby match on BBC Two on 27 November in order to broadcast the tie break of the deciding set of the Andy Murray v Rafael Nadal tennis match.

We received complaints from people who felt that Fifa's Dirty Secrets: Panorama should not have been broadcast in close proximity to the vote for the 2018 Fifa World Cup.

Some viewers felt the BBC One drama Accused was disrespectful towards the Armed Services.

Complaints were sent by some viewers who were unhappy because they felt some people had voted for their favourite contestant in Strictly Come Dancing rather than the best dance performance.

The BBC's responses to some recent issues can be read on the BBC Complaints website.