

# Complaints to the BBC: October 2010

The BBC answered over 15,000 complaints from the audience in October 2010. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

Complaints were received regarding programme non-availability and difficulties in downloading and streaming of content on BBC iPlayer.

We received complaints from viewers unhappy that coverage of Formula One: The Korean Grand Prix on BBC One on 24 October was split across BBC One and BBC Two due to late running of the race due to extreme weather conditions.

Some viewers were annoyed that University Challenge on 4 October was not shown due to unbilled coverage of Golf: Ryder Cup on BBC Two which was extended by a day due to adverse weather conditions earlier in the competition.

Complaints were received from viewers who thought the background music on Saints and Scroungers shown on BBC One on 11 October was too loud and intrusive.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).