

Complaints to the BBC: October 2012

The BBC answered almost **15,500** complaints from the audience during October 2012. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

There were complaints about the portrayal of Social Workers in EastEnders over the course of an on-going storyline this month.

We also received a variety of complaints related to the allegations of sexual abuse around Sir Jimmy Savile and the BBC's handling of these.

The news that Mike Harding is leaving the BBC Radio 2 Folk Show led some listeners to complain in October.

Fans of motor racing also complained this month when BBC News reported the results of the Formula One Japanese Grand Prix as they felt their enjoyment of the later highlights programme was spoilt when they found out the result.

Finally, there were also complaints when an episode of Who Do You Think You Are was dropped to accommodate an edition of Panorama – some listings failed to reflect the change in advance. The programme was screened the following week.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).