Complaints to the BBC: October 2014

The BBC answered just over **20,000** complaints from the audience during October 2014. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

Topics raised included complaints from viewers concerned by press reports that, while filming in Argentina, Top Gear had apparently used cars with provocative registration plates.

We also received complaints from viewers who felt a rape scene in EastEnders was inappropriate or upsetting.

Finally, there were complaints from viewers in Northern Ireland who felt True North: I Love Larne painted the town of Larne in an unduly negative light.

The BBC's responses to some recent issues can be read on the <u>BBC Complaints</u> <u>website</u>.