

Complaints to the BBC: September 2011

The BBC answered just over **18,000** complaints from the audience in September 2011. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

We received complaints following claims in the press that the BBC has replaced the reference terms BC (Before Christ) and AD (Anno Domini) with BCE (Before Common Era) and CE (Common Era). The BBC's response stated clearly *"It is incorrect to say that the BBC has replaced date systems BC and AD with Before Common Era (BCE) and Common Era (CE)"*.

A discussion on the 28th September edition of Newsnight about European debt led to complaints from viewers who felt that one of the guests was unnecessarily rude to another contributor.

The scheduling of MasterChef also led to complaints from some viewers who were disappointed that the series has moved to a daytime slot.

Finally, America Remembers September 11th saw complaints from some viewers who felt it was insensitive for commentary to continue whilst the names of the victims of the September 11th attacks were being read out.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).