

# Complaints to the BBC: September 2013

The BBC answered over **12,000** complaints from the audience during September 2013. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

This month there were complaints about the extent of coverage given to the 'Save our NHS' protests in Manchester during the Conservative Party Conference.

Some complaints were also received following comments on Radio Scotland's Sportsound programme about the board of Rangers football club.

Finally, news coverage of the attack on a shopping centre in Nairobi attracted complaints from those who felt it was inappropriate to use the term 'militants'.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).